



QQI

Quality and Qualifications Ireland
Dearbhú Cáilíochta agus Cáilíochtaí Éireann

Certificate Specification NFQ Level 6

Security Operations 6M4980

1. Certificate Details

Title	Security Operations
Teideal as Gaeilge	Díonachta Oibríochtaí
Award Type	Major
Code	6M4980
Level	6
Credit Value	120
Purpose	The purpose of this award is to enable the learner to acquire the knowledge, skills and competence to work independently as a Security Supervisor in a range of private security activities, or to progress to higher education or training.
Statements of Knowledge, Skill and Competence	Learners will be able to:

Knowledge

<i>Breadth</i>	Demonstrate a broad range of specialized knowledge of theoretical concepts related to the delivery and management of a comprehensive security service in line with best practice, within the service industry and a business context, and in compliance with legislative requirements
<i>Kind</i>	Demonstrate knowledge of theoretical concepts related to security service and delivery, business management, customer service and communications and human resource management in the context of delivering and managing a comprehensive and safe security service

Know How & Skill

<i>Range</i>	Demonstrate the ability to lead and manage a security service in the identification, planning and management of resources required to respond to a variety of situations, in a variety of settings which may arise in a security or event management context
<i>Selectivity</i>	Exercise judgement in the selection of appropriate responses to the demands of the management and delivery of a security service by drawing upon available skills, expertise, resources and best practice within the service industry

Competence

<i>Context</i>	Apply knowledge and skills of best practice in the management of resources, leadership issues, skills and expertise in order to respond appropriately in a variety of contexts
<i>Role</i>	Demonstrate management and leadership ability to include resource and personnel management in the security environment
<i>Learning to Learn</i>	Demonstrate an ability to identify, evaluate and manage own learning needs and assist others in the identification and management of their learning needs
<i>Insight</i>	Reflect on personal and professional values, knowledge, skills and experience required and display an ability to draw on these insights in a leadership role in a security and management context.

The learning outcomes associated with this award are outlined in the associated Component Specifications.

Access	To access programmes leading to this award the learner should have reached the standards of knowledge, skill and competence associated with the preceding level of the National Framework of Qualifications. This may have been achieved through a formal qualification or through relevant life and work experience.
Transfer	Achievement of this award will enable the learner to transfer to other appropriate programmes leading to awards at the same level of the National Framework of Qualifications.
Progression	Achievement of this award will enable the learner to progress to other appropriate programmes leading to awards at the next or higher levels of the National Framework of Qualifications.
Progression Awards	Learners who successfully complete this award may progress to a range of different awards.
Grading	Pass

Merit

Distinction

The grade achieved will be determined by the grades achieved on the components

2. Certificate Requirements

The total credit value required for this certificate is 120. This will be achieved by completing:

Award Code	Title	Level	Credit Value
All of the following component(s)			
6N1784	Supervisory Security Management	6	15
6N4310	Business Management	6	15
6N0697	Customer Service	6	15
6N1780	Crime Prevention	6	15
A minimum credit value of 15 from the following components			
6N1946	Work Experience	6	15
6N1947	Work Practice	6	15
6N1949	Personal and Professional Development	6	15
A minimum credit value of 15 from the following components			
6N1950	Communications	6	15
6N2191	Leadership	6	15
6N1948	Team Leadership	6	15
A minimum credit value of 15 from the following components			
6N2775	Conflict Management	6	15
6N3750	Human Resources Management	6	15
6N4045	Business Law	6	15
6N4089	Spreadsheets	6	15
6N1782	Safety Management	6	15
6N4322	Employment Law	6	15
6N4607	Compliance Management	6	15
6N4977	Word Processing	6	15

The remaining credit value of 15 can be obtained by using relevant component(s) from level 6. A maximum of 15 credits may be used from level 5.

3. Supporting Documentation

1. Private Security Services Act 2004

4. Specific Validation Requirements

There are no specific validation requirements

5. Europass Certificate Supplement

The Europass Certificate Supplement for this award can be accessed at: www.qqi.ie.

6. FET Award Standards

QQI award standards are determined within the National Framework of Qualifications (NFQ), <http://www.nfq-qqi.com>. QQI determines standards for the education and training awards that it makes itself and that are made by providers to whom it has delegated authority to make an award. Providers offering programmes leading to QQI awards **must** have their programme(s) validated in accordance with current validation policy (see www.qqi.ie).

Award standards are designed to be consistent with the NFQ's award classes i.e. major, special purpose, supplemental and minor awards. They are expressed in terms of **learning outcomes** i.e. concise statements of what the learner is expected to know or be able to do in order to achieve a particular award. Learning outcomes for QQI awards are contained within the associated specifications:

AWARD CLASS	STANDARDS	AWARDS
Major Award	Certificate Specification	Certificate (Levels 1 to 5) Advanced Certificate (Level 6)
Supplemental Award	Supplemental Specification	Supplemental Certificate (Level 3 to 6)
Special Purpose	Specific Purpose Specification	Specific Purpose Certificate (Levels 3 to 6)
Minor Award	Component Specification	Component Certificate (Levels 1 to 6)

Award standards are thresholds, they describe standards of knowledge, skill or competence to be acquired, and where appropriate, demonstrated, by a learner before an award may be made.

Award standards will be reviewed from time to time as necessary. Minor changes may be made by the QQI executive outside the review cycle where necessary. Changes to standards are published on QQI's website. Providers with validated programmes and providers with delegated authority to make awards are responsible for monitoring relevant standards and making necessary responses to changes.

7. FET Credit

Every FET certificate and component specification includes an FET credit value (Table 1). FET credit is quantified in multiples of 5 FET credits (up to 50 hours of learner effort). Learner effort is based on the time taken by typical learners at the level of the award to achieve the learning outcomes for the award. It includes all learning time involved including: guided learning hours, self-directed learning and assessment.

Table 1: FET Credit Values

NFQ Level	Major Awards Credit Values	Default Credit Values Minor Awards	Other Permitted Minor Award Credit Values	Special Purpose and Supplemental Award Credit Value Ranges
1	20	5	10	
2	30	5	10	
3	60	10	5,20	>5 and<60
4	90	10	5,15,20	>5 and<90
5	120	15	5,10,30	>5 and <120
6	120	15	5,10,30	>5 and <120

Guide to Level

Learning outcomes at this level include a comprehensive range of skills which may be vocationally-specific and/or of a general supervisory nature, and require detailed theoretical understanding. The outcomes also provide for a particular focus on learning skills. The outcomes relate to working in a generally autonomous way to assume design and/or management and/or administrative responsibilities. Occupations at this level would include higher craft, junior technician and supervisor.

Strand	Sub-strand	Nature of learning
Knowledge	Breadth	Specialised knowledge of a broad area
	Kind	Some theoretical concepts and abstract thinking, with significant depth in some areas
Know How & Skill	Range	Demonstrate a comprehensive range of specialised skills and tools
	Selectivity	Formulate responses to well defined abstract problems
Competence	Context	Utilise diagnostic and creative skills in a range of functions in a wide variety of contexts
	Role	Exercise substantial personal autonomy and often take responsibility for the work of others and/or for the allocation of resources; form and function within, multiple and complex heterogeneous groups.
	Learning to Learn	Learn to take responsibility for own learning within a managed environment.
	Insight	Express an internalised, personal world view, reflecting engagement with others.

Extract from 'Determinations for the Outline National Framework of Qualifications': NQAI